Appendix 5 City of Citrus Heights Homeless Encampment Template

November -2025 DRAFT

Subchapter 6.6 Prohousing Designation Program requires applicants to confirm that its treatment of encampments on public property complies with and will continue to comply with the constitutional rights of persons experiencing homelessness. An application must include a one-page summary demonstrating how the applicant has enacted best practices in their jurisdiction related to the treatment of unhoused individuals camping on public property, consistent with the United States Interagency Council on Homelessness' "7 Principles for Addressing Encampments (June 17, 2022). The following template and certification are included to help jurisdictions meet this threshold.

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- **Principle 1: Establish a Cross-Agency, Multi-Sector Response to Encampments –** *Describe how system partners (name partners) work together to prioritize health and safety both for residents and unsheltered individuals. (350 characters max)*

  Numerous City Departments along with Sacramento County, HART, Hope Cooperative, and local nonprofits to coordinate resources, outreach, and services, prioritizing health and safety for residents and unhoused individuals. An in-house advocate from County Mental Health (CCIT) and Adult Protective Services are also used as additional resources for the elderly experiencing homelessness and those that suffer from mental illness. (www.citrusheights.net/1361)

- **Principle 2: Engage Encampment Residents to Develop Solutions –** *Describe street outreach efforts to engage with encampment residents to find alternative shelter, housing, and service options using the housing first approach before an existing encampment is closed. (350 characters max)*

  Citrus Heights partners with Sacramento County and Community HealthWorks to provide full-time street outreach using a Housing First approach. Outreach staff build trust, connect residents to shelter, housing, and services, and facilitate voluntary relocation before encampment closures while reducing reliance on enforcement. (www.citrusheights.net/1345)

- **Principle 3: Conduct Comprehensive and Coordinated Outreach –** *Describe multidisciplinary connection strategies and linkages to resources and permanent housing solutions that is customized to individual needs. If applicable, describe how the jurisdiction uses the coordinated entry system to connect individuals to resources and permanent housing. (350 characters max)*

  Citrus Heights and Community HealthWorks coordinate with county teams using HMIS and 211 to provide individualized, person-centered support.

Outreach staff link individuals to housing, benefits, IDs, and shelter, leveraging coordinated entry to connect residents efficiently to permanent housing pathways and long-term supportive services. . (www.citrusheights.net/1345

- **Principle 4: Address Basic Needs and Provide Storage –** Describe efforts to meet basic needs, health, safety, and access to storage (timeframes) for people experiencing unsheltered homelessness while creating clear pathways to permanent housing. (350 characters max)

  Citrus Heights integrates outreach and enforcement to ensure safety, hygiene, and access to storage during cleanups. The City provides case management, temporary storage, and connections to food, healthcare, and supportive services, helping unsheltered residents stabilize and transition toward permanent housing. (www.citrusheights.net/373)

- **Principle 5: Ensure Access to Shelter or Housing Options –** Describe how low barrier resources to housing and supportive services are communicated to encampment residents. Include how strategies involve alternative measures to criminalization, focusing on service engagement and harm reduction. (350 characters max)

  Citrus Heights connects residents to low-barrier shelter and housing services via Community HealthWorks and City staff. The approach emphasizes engagement, harm reduction, and voluntary participation rather than criminalization, building trust and linking individuals to housing, supportive services, and community resources. (www.citrusheights.net/373)

- **Principle 6: Develop Pathways to Permanent Housing and Supports –** Describe Housing First strategies emphasizing low barriers, a harm-reduction model, and services to support people obtaining permanent housing more efficiently. Identify efforts to align federal, state, and local funding/programs to provide clear pathways to permanent housing. (350 characters max)

  Citrus Heights works with service providers to connect residents to housing navigation, case management, and supportive programs. The City leverages federal, state, and local resources, emphasizes coordinated entry, and promotes Housing First and harm-reduction strategies to create clear pathways to permanent housing efficiently. (www.citrusheights.net/373)

- **Principle 7: Create a Plan for What Will Happen to Encampment Sites After Closure –** *Describe plans for former encampment spaces (long-term solutions to prevent encampments from reoccurring). Include efforts to emphasize safety, accessibility, and inclusivity that improve infrastructure. Example: Communities can include curb cuts to increase mobility access and enhanced lighting to encourage safety. (350 characters max).*

  After closures, Citrus Heights restores encampment sites via debris removal, cleanup, and environmental mitigation. The City coordinates with property owners and outreach teams to prevent reoccupation, enhance safety and accessibility, and incorporate infrastructure improvements, ensuring areas remain clean, safe, and usable for the community. (www.citrusheights.net/1197)