

Your recycling is collected on a bi-weekly basis on either Week A or Week B schedule. Your trash and organics are collected every week.







Customer Service 916.638.9000 | 7 a.m. to 5 p.m.

The City of

# CITRUS HEIGHTS

2025 Customer Service Guide





Congratulations to Juannahlyn F., Carriage Drive Elementary, 5th Grade! This student is the 2025

This student is the 2025 Grand Prize Poster Contest Winner!



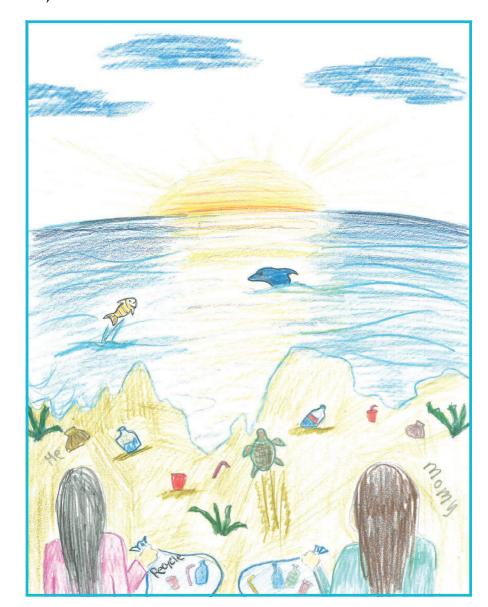
## **Table of Contents**

January	Table of Contents
February	Neighborhood Cleanups (NCU)
March	Household Hazardous Waste (HHW)
April	Batteries and Used Oil
May	Program Resources
June	Organic Waste Recycling
July	Recycling Services
August	Best Practices for Food Waste Recycling
September	Trash Services
October	Free Sharps Collection
November	Extra Leaf Pickup/Cart Contamination
December	Holiday Tree & Light Recycling
January 2026	Useful Contacts



This is your 2025 Customer Service Guide. Please see the Table of Contents for topics and services. For more information, please call Republic Services at 916.638.9000.







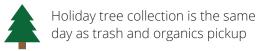












SUNDAY	MONDAY	,	TUESDAY		WEDNESDAY	1	THURSDAY	FRIDAY	SATURDAY
					New Year's Day Citrus Heights city offices closed. No Service; Collection one day later rest of week.	2	A *	3 •	4 🛕
5	6	<b>B ★</b>	7	B *	8 B	9	B *	10 B	11
12	13	<b>A</b>	14	<b>A</b>	15 <b>A</b>	16	5 <b>A</b>	17 <b>(a)</b>	18
19	Martin Luther King Jr. Day Citrus Heights city offices closed.	<b>B</b>	21	B	22 B	23	B →	24 B	25
26	27	<b>A</b>	28	<b>A</b>	29 👍	30	) <u>A</u>	31 🌲	

## **FEBRUARY**

## **NEIGHBORHOOD CLEANUPS (NCU)**

## Neighborhood Cleanups

#### Where to Place Pile

Place items at the curb, but not in the gutter. Piles should not block sidewalks and should be at least 5 or more feet from other objects. Please separate large items from the pile.

#### When to Set Out Pile: Early set out penalty \$166.30.

Place material out by 6 a.m. on your scheduled service day, but no more than 48 hours in advance. There may be a 1 or 2-day collection delay due to load factors. Piles that are set out earlier than 48 hours in advance will be subject to an Improper Large Item Collection penalty of \$166.30.

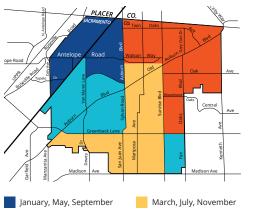
#### Pile Over 10 Yards: Minimum Fee of \$112.91

Pile size is limited to 10 cubic yards or about 10'x7'x4'. Piles that exceed the allotted size may be subject to an "excessive pile" charge. Excessive pile charges may increase based upon material quantity set out for collection.

#### **Acceptable Materials:**

- ✓ Appliances (tape all doors shut)
- ✓ Barbecues
- ✓ Branches (maximum 4" in diameter & 6' in length)
- ✓ Carpet/rugs
- Electronic waste: TVs, computers, monitors, faxes, printers, cell phones, etc.
- ✓ Furniture (chairs, sofas, dining tables)
- Leaves (must be bagged)
- ✓ Mattresses
- Microwave ovens
- ✓ Plastic pipes (6' length maximum)
- ✓ Tires (limit 4)
- ✓ Toys
- Untreated Wood (lumber and disassembled fencing; MUST be bundled and under 6' in length)

**Loose, small materials must be bagged.** To search for more materials, use the Sort Smart tool at **citrusheights.net/279**.







Do not block road.



**Dana H.** | 4th Grade Skycrest Elementary



# FEBRUARY • 2025









February, June, October

Your recycling is collected on a bi-weekly basis on either Week (A) or Week (B) schedule. Your trash and organics are collected every week.

MANIDAY

SUNDAY	MONDAY		TUESDAY	WEDNESI	DAY	THURS	DAY	FRID	JAY	SATURDAY
Unacceptable	e Materials	for Ne	ighborhood	Cleanup:						1
<ul><li>Batteries of ANY kind</li><li>Boats or boat parts</li><li>Camper shells</li><li>Cars or car parts</li><li>Hot tubs</li></ul>	<ul><li>Large tree stumps</li><li>Medical waste</li><li>Paint</li><li>Pool chemicals</li><li>Propane tanks</li></ul>	m br S Ha of	aterials (dirt, rocks,	Steel pipes Treated Wood Bullets, shells or explosives						
2	3	<b>B</b> 4	В	5	В	6	В	7	В	8
9	10	<b>A</b> 1	<b>1 A</b>	12	A	13	A	14	A	15
16	17 Presidents Day Citrus Heights city offices closed.	<b>B</b> 1	8 B	19	В	20	В	21	В	22
23	24	<b>a</b> 2	<b>5</b> 🙆	26	A	27	A	28	A	

## MARCH

## **HOUSEHOLD HAZARDOUS WASTE (HHW)**

## North Area Recovery Station (NARS) HHW Facility

#### Location

## **Hours of Operation**

4450 Roseville Road North Highlands, CA 95660 Tuesday, Thursday, Friday and Saturday 8:30 a.m. to 4:00 p.m.

Closed Thanksgiving, Christmas and New Year's Day



Call 916.875.5555 for more information or visit wmr.saccounty.gov/Pages/NARS.aspx Drop off HHW all year round at the North Area Recovery Station Facility free of charge.

## **Acceptable Household Hazardous Waste Items:**

- Acids
- · Brake/transmission fluid and antifreeze
- Non-controlled prescription and over-the-counter medications (ointments OK)
- Pool chemicals and poisons
- Gasoline
- Car batteries
- Small aerosol cans
- Paint and paint thinners

- Solvents
- · Household cleaners
- · Pesticides and herbicides
- Fluorescent tubes and bulbs
- Propane tanks (limit 2, max 7 gallons each)
- Cooking oil
- · Mercury thermometers and switches



Andres P. | 7th Grade Lichen K-8



# **MARCH • 2025**









SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
TIPS • Secure p	roducts upright in a car rt products in a car trun	_		Large Item Collectior materials at the curb	n penalty, place no more than 48 hours lay. All items must be	1
2	3 B	4 B	5 B	6 B	<b>7</b> B	8
9	10 🖎	11 A	12	13 🙆	14	15
16	17 B	18 B	19 B	20 B	21 B	22
23	<b>24</b> (A)	<b>25</b> •	26	27	28	29
30	<b>B</b> 31					

# Free Pickup Service for Used Motor Oil and Oil Filters



## Disposal of used motor oil:

- Place motor oil in containers provided by Republic Services or use a clear, plastic milk or water jug
- Tape lid to close it securely if you are using your own container
- Place jugs at the curb next to your recycling cart (maximum of three gallons of oil per pickup)



## Disposal of used motor oil filters:

- Drain oil containers for 24 hours before bagging; only one filter per bag
- Place oil filters in a sealable plastic bag (or oil filter bag provided by Republic Services)
- Wipe excess oil off bag and seal
- Hang the filter bag on the used oil container and place at the curb next to your recycling cart

Republic Services will leave replacement containers and filter bags. To obtain an oil recycling container or filter bag, please call **916.638.9000**.

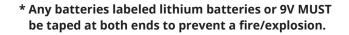


# Free Pickup Services for Household Batteries

Place batteries in a clear and sealed plastic bag, and place the bag ON TOP of the blue recycling cart on your collection day.

#### Household batteries include:

- Dry cell
- 9V\*
- Alkaline Lithium\*
- Rechargeable





Please no automotive batteries



**Kate N.** | 4th Grade Cambridge Heights Elementary













SUNDAY	MONDA	Y TU	IESDAY	WEDNE	SDAY	THUR	SDAY	FRIC	PAY	SATURDAY
		1	В	2	В	3	В	4	В	5
6	7	<b>A</b> 8	A	9	A	10	A	11	A	12
13	14	B 15	В	16	В	17	В	18	В	19
20	21	<b>a</b> 22	A Earth Day	23	A	24	A	25	A	26
27	28	B 29	В	30	В	QUICK TIPS	Item Col no more	ection pena than 48 hou	lty, place m ırs before y	Improper Large naterials at the curb your service day. All your collection day.

## **PROGRAM RESOURCES**

## Tools to Help with Trash and Recycling!

Go to **citrusheights.net/279** to use the *Calendar* tool to check which week is your recycling service, see the street sweeping schedule, and sign up for reminders. Use the **Sort Smart** tool to check how to dispose of a particular item.

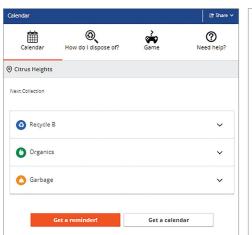
## Anastasiia K. | 5th Grade **Skycrest Elementary**

#### **Recycle Week A/B Scheduling**

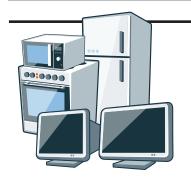
Please visit the website, citrusheights.net/279, to check your schedule to find out if you are week (A) or (B), and sign up for text and email reminders.

Your Recycling is collected on a bi-weekly basis on either Week (A) or Week (B) schedule. Your trash and organics are collected every week.





May 20	125				Today	<>
Sun	Mon	Tue	Wed	Thu	Fri	Sat
27	28	29	30  Recycle B Organics Garbage	1	2	3
4	5	6	7 • Organics • Garbage	8	9	10
11	12	13	14  Recycle B  Organics  Garbage	15	16	17
18	19	20	• Organics • Garbage	22 • Street Swe	23	24
25	26	27	28  Recycle B Organics Garbage	29	30	31
1	2	3	Organics     Garbage	5	6	7



## Large Appliances & NCU

Keep TVs and large appliances slightly apart from the rest of the NCU pile.

They are collected separately.













SUNDAY	MONDA	1	TUES	DAY	WEDNE	SDAY	THUR	SDAY	FRII	DAY	SATURDAY
TIPS Citru • Sylv	e Compost: Grab yous Heights residents co van Ranch Communit Jer's ACE Hardware - 8 ( Hall (May-Sept) - 636	an get f y Garde 3077 M	ree compost en - 7450 Stoc adison Ave.	at: :k Ranch Ro			1	В	2	В	3
4	5	A	6	A	7	A	8	A	9	A	10
11	12	В	13	В	14	В	15	В	16	В	17
18	19	A	20	A	21	A	22	A	23	A	24
25	26 Memorial Day Citrus Heights city offices closed.	B	27	В	28	В	29	В	30	В	31

# JUNE

## **ORGANIC WASTE RECYCLING**



### **What Goes Inside My Green Organic Waste Cart:**

#### **Food Waste**

- Meat
- Bones
- Nut Shells
- Fruits and Vegetables



#### **Food-Soiled Paper**

- Uncoated Paper Bag
- Napkins
- Pizza Boxes Coffee Filters





#### **Yard Trimmings**

- Grass
- Leaves • Branches
- (less than 3' long)
- Untreated Wood



Only BPI-certified compostable bags and paper bags are accepted.



### What Does Not Go Inside **My Green Organic Waste Cart:**















Plastic or Styrofoam Cóntainers



Plastic Bags















Lea P. | 5th Grade Kingswood K-8



# **JUNE • 2025**





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SUNDAY	MONDA	Y	TUESI	DAY	WEDNE	SDAY	THURS	SDAY	FRID	AY	SATURDAY
1	2	A	3	A	4	A	5	A	6	A	7
8	9	В	10	В	11	В	12	В	13	В	14
15	16	A	17	A	18	A	19	A	20	A	21
22	23	В	24	В	25	В	26	В	27	В	28
29	30	A			ent - 3 Fe				Recycle 31	Trash	Organics 6'

objects like mailboxes and basketball hoops, and 6' away

from vehicles and large objects.

# JULY

## **RECYCLING SERVICES**



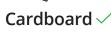
## What Goes Inside My Blue Recycling Cart:





## Cereal boxes, paper bags,

newspaper, magazines, office paper (all colors).



Cardboard (must be broken down flat). Any additional flattened cardboard can be put in a box or leaned against recycling cart.



Metal 🗸

Aluminum cans, aluminum foil & trays (rinsed), empty aerosol cans, pots, pans, utensils. scrap metal.



Plastics ~

All CRV containers, containers 🖧 🤣 , soda bottles, milk jugs, shampoo and detergent bottles, buckets, laundry baskets, pails and crates.

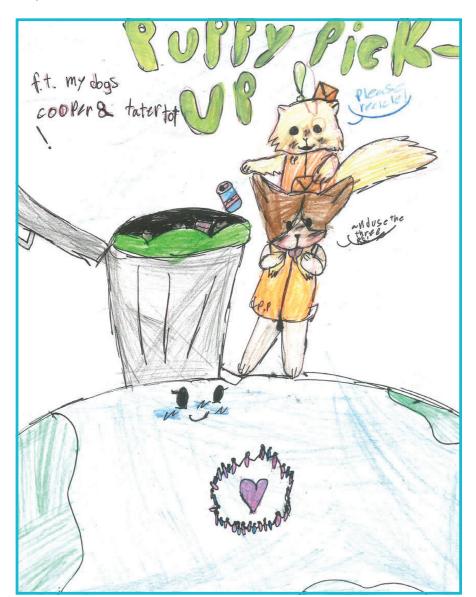


Glass 🗸

Bottles and jars (labels OK; all colors).



Harper B. | 5th Grade Cambridge Heights Elementary



#### How to prepare your recyclables:



Empty. Clean. Dry.™

Keep all recyclables free of food and liquid.



Don't bag it! Never put recyclables in bags.



Use the Sort Smart tool at citrusheights.net/279 or scan the QR code.

### What Does Not Go Inside My Blue Recycling Cart:

- Wrappers Soiled Paper
- **○** Styrofoam
- **O** Packing Peanuts
- Clamshell Containers
- **♦** Toys
- **♦** Straws
- Clothing & Shoes
  - Pet Waste
  - N Plastic Utensils
- Naper with **Plastic Coating**
- Napkins & **Paper Towels**

## **Know Your Recycling Schedule!**

Check your Week (A) or Week (B) status by visiting citrusheights.net/279. Don't forget to sign up for convenient text and email reminders.

Recycling services follow a bi-weekly schedule, either on Week 🗘 or Week B. Trash and organics are collected every week.













SUNDAY	MON	DAY	TUES	DAY	WEDNE	SDAY	THUR	SDAY	FRID	AY	SATURDAY
			1	A	2	A	3	A	Independe Citrus Heights offices closed.	_	5
6	7	В	8	В	9	В	10	В	11	В	12
13	14	A	15	A	16	A	17	A	18	A	19
20	21	В	22	В	23	В	24	В	25	В	26
27	28	A	29	A	30	A	31	A	QUICK	Improper La penalty, place no more tha	o prevent a \$166.30 arge Item Collection ce materials at the curb an 48 hours before your All items must be out by

## **AUGUST**

## **BEST PRACTICES FOR FOOD WASTE RECYCLING**



## Best Practices for Food Waste Recycling Mitigate Odors and Pests, etc.

#### **Freeze Your Food Scraps**

Keep food scraps frozen to minimize odors and decomposition before your scheduled collection day.

## **Top Cart Contents** with Yard Waste

Pad the bottom and top of your food waste with yard waste like leaves, grass clippings, or "clean" wood shavings to absorb liquids. Wood shavings can also be used to help reduce odors.

#### **Use BPI-Certified or Paper Bags**

Place food waste in paper bags or BPIcertified compostable bags inside your organic waste cart.

#### **Double-Bag Food Waste**

Double-bag your food waste to keep the contents sealed and reduce the risk of leaks.

#### **Tie Bags Securely**

Tie BPI-certified compostable bags at the top to keep food waste inside, leaving room for a secure knot.

#### **Line Your Cart with Newspaper**

Line your countertop pail or organics cart with newspaper and replace it regularly to help maintain cleanliness.

#### Place Cart at the Curb Weekly

Place your cart at the curb every week, regardless of the amount of material inside.

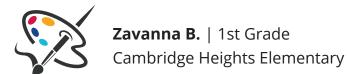
#### **Top with Cold Ashes**

Ashes from fireplace or BBQ may be disposed of in the green cart and used to absorb food waste. Note: Ashes must be completely cooled down.

#### **Layer with Paper Towels**

Add a layer of food-soiled paper towels or napkins to your green cart to absorb liquids from food waste.

















SUNDAY	MON	DAY	TUES	DAY	WEDNE	SDAY	THURS	SDAY	FRID	ΑΥ	SATURDAY
<b>QUICK</b> penalty before	<b>ip</b> : To preve y, place mat your servic ollection day	erials at the day. All i	ne curb no r	more thar	em Collection 148 hours 6 a.m. on	on			1	A	2
3	4	В	5	В	6	В	7	В	8	В	9
10	11	A	12	A	13	A	14	A	15	A	16
17	18	В	19	В	20	В	21	В	22	В	23
24 31	25	A	26	A	27	A	28	A	29	A	30

## TRASH SERVICES



### What Goes Inside My **Black/Brown Trash Cart?**

- · Aseptic packaging (milk, soy & juice cartons)
- Ceramics
- · Children's toys (batteries removed)
- Cotton and clothing
- Flimsy plastic, plastic bags or bubble wrap
- · Hoses, cords, cables and wiring
- Light bulbs (halogen, incandescent and LED)
- Packing peanuts (stuffed into a plastic bag)
- · Waxed paper





## What Does Not Go Inside My **Black/Brown Trash Cart?**

- Electronics (TVs and computers)
- Food waste
- CFL bulbs (twisty bulbs and tubes), neon lights, and hazardous materials
- · Hot ashes and coals
- Household batteries of ANY kind\*
- Medical waste and sharps (syringes, etc.\*\*)











Amelia P. | 6th Grade Woodside K-8



# SEPTEMBER • 2025 SERVICES









SUNDAY	MONDA	Y	TUESDAY		WEDNE	WEDNESDAY		THURSDAY		AY	SATURDAY	
	Labor Day Citrus Heights city offices closed.	B	2	В	3	В	4	В	5	В	6	
7	8	A	9	A	10	A	11	A	12	A	13	
14	15	В	16	В	17	В	18	В	19	В	20	
21	22	A	23	A	24	A	25	A	26	A	27	
28	29	В	30	В	Keep at lea	ast 3' of sp other obje tball hoop	oace betwee ects like mail os, and 6' aw	n your boxes	veen Car	-	Organics 6'	

## FREE SHARPS COLLECTION



## **2025 Grand Prize Winner**

**Juannahlyn F.** | 5th | Carriage Drive Elementary



# Free Appointment-Based Sharps Collection

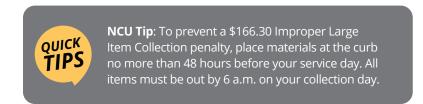
- Republic Services provides FREE front door collection of homegenerated hypodermic needles, syringes and lancets (by appointment).
- Remember to use approved sharps containers. Sharps containers must be closed and locked, and will be picked up at your door.
- Approved sharps containers are widely available online and at local drug stores or pharmacies.

For more information, or to make an appointment for a free pickup, please call Republic Services at **916.638.9000**.



Do not put any medication in the sharps containers.

Visit https://www.sacsewer.com/medications-and-sharps/ for information on medication disposal.



# **OCTOBER • 2025**









SUNDAY	MONE	PAY	TUES	DAY	WEDNI	SDAY	THUR	SDAY	FRIC	DAY	SATURDAY
	Jack-O'-Lanterns – Remember to put your pumpkins in your compost pile or organic waste cart. Remove candle remnants and non-compostable decorations.  A 7				1	В	2	В	3	В	4
5	6	A	7	A	8	A	9	A	10	A	11
12	13	В	14	В	15	В	16	В	17	В	18
19	20	A	21	<b>A</b>	22	A	23	A	24	A	25
26	27	В	28	В	29	В	30	В	31	В	

## NOVEMBER EXTRA LEAF PICKUP / CART CONTAMINATION

## Free Extra Leaf Collection - Must Be Bagged!

Republic Services provides free extra leaf collection in November, December and January. Place leaves in up to six, 30-gallon plastic bags and place them next to your organic waste cart to be picked up on collection day each week. Do not put food waste in the extra leaf collection bags.

## 6 Free Additional Bags Each Week

30-Gallon Bags, 35 lbs. max per bag

## Do not blow or pile leaves in the street!

## Organic Waste Recycling

### **Preventing Container Contamination**

#### 1. Use the right cart.

Ensure you have the right size and number of carts based on usage. To make changes, call Republic Services at 916.638.9000.

#### 2. Use the right bag.

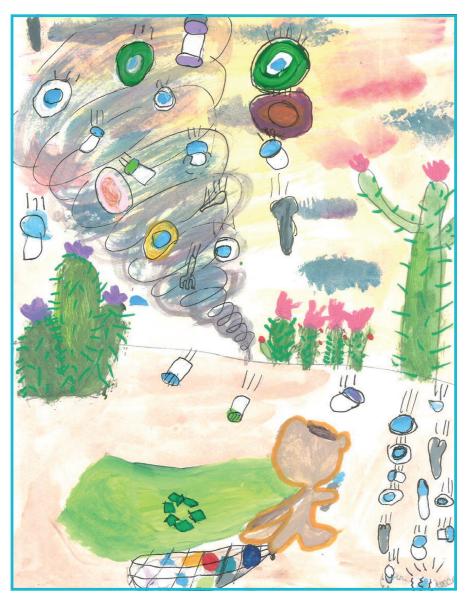
No plastic bags (unless BPI-certified) should be placed in the organic waste cart. Residents can use paper bags or place the organic waste loosely in the cart.

#### 3. Include the right material.

Go to the Organic Waste Recycling page in June to learn what material is organic waste. Follow the city guidelines when disposing of organic waste.







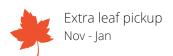
# NOVEMBER • 2025











SUNDAY	SUNDAY MONDAY		WEDNESDAY	THURSDAY	FRIDAY	SATURDAY		
QUICK Item Col	o: To prevent a \$166.30 lr lection penalty, place ma e than 48 hours before yo ust be out by 6 a.m. on y	terials at the curb our service day. All				1		
2	3 A	4	5 A	6	7 🔑	8		
9	10 B	Veterans Day Citrus Heights city offices closed.	12 B	13 B	14 B	15		
16	17 A	18	19 <b>A</b>	20	21 🌲	22		
23	24 B	25 B	26 B	27 Thanksgiving Citrus Heights city offices closed.	28 Citrus Heights city offices closed.	29		

## **DECEMBER**

## **HOLIDAY TREE & LIGHT RECYCLING**



## Holiday Light Recycling

Recycle your old, broken or unused lights by bringing them to City Hall. Drop-off is open to all residents from November 25 to January 10 during business hours.



**Daniil R.** | 2nd Grade Skycrest Elementary

## **Holiday Treecycling**

### There are two ways to recycle live-cut trees:

- 1. Cut your tree into pieces to fit inside your **green organic waste** cart, with the lid closed. They will be picked up on your regular organic waste collection day.
- 2. Place your tree curbside (next to your organic waste cart.)

  For a quick and easy pick up please make sure the holiday tree does not exceed 6 feet in length, if it is longer than 6 feet it can be cut in half. Holiday tree pickup will be weekly from December 26 January 16.



## **Holiday Recycling Tips**

#### **Recyclable**

- ✓ Plain Wrapping Paper (No Foil or Glitter)
- ✓ Cardboard Boxes
- ✓ Holiday Cards (Paper Only)
- ✓ Paper Gift Bags
- ✓ Tissue Paper
- ✓ Aluminum Foil (Clean)
- ✓ Glass Bottles and Jars
- ✓ Paperboard Packaging



#### **Not Recyclable**

- Wrapping Paper with Foil, Glitter, or Plastic Coating
- Plastic Ribbons and Bows
- Tinsel
- O Christmas Lights
- Artificial Trees
- Styrofoam
- O Glitter-Embellished Holiday Cards
- Plastic Bags



# DECEMBER • 2025









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Extra leaf pickup Nov - Jan



Holiday tree collection is the same day as trash and organics pickup

SUNDAY	MONDAY	TUESDAY	WEDNESDA	Y	THURSDAY	FRIDAY	SATURDAY
	1	2	3	<b>A</b>	4 🛕	5 A	6
7	8	9 B	10	B	11 B	12 B	13
14	15	16	17	A	18	19 A	20
21	22	23 B	Christmas Eve Citrus Heights city offices closed.	<b>B</b>	25 Christmas Day Citrus Heights city offices closed. No Service; Collection one day later rest of week.	26 B	27 B
28	29	30	New Year's Eve Citrus Heights city offices closed.	A			

# **JANUARY**

### **USEFUL CONTACTS**

#### **Contact Numbers**

#### **City Hall**

Main Number	.2448
Building & Safety Division	'.4760
General Services	'.4770
Planning Division	<sup>7</sup> .4740

#### **Public Safety**

Fire (emergency)
Police (emergency)
Police (non-emergency)
Animal Services
Code Enforcement

#### **Customer Service**

Republic Services provides our Citrus Heights residents with recycling, organic waste recycling, solid waste and neighborhood cleanup services. We are committed to providing excellent service for Citrus Heights residents.. We believe that actions speak louder than words. In order to best serve the city of Citrus Heights, we welcome your questions and service requests. Please reach out to our Customer Service team:

Customer Service number																			.91	6.6	38.	900	00
Republic Services website.															r	ер	uk	li	cser	vi	ces	.co	m
Address				33	26	Fi	tz	ge	ral	ld	Ro	ac	d, I	Ra	ncl	ho	Cd	ore	dova	a, C	A 9	574	42

#### **Online Tools**

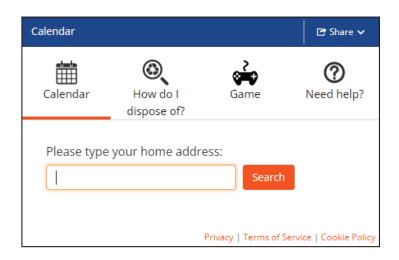
For Trash/Recycling/Street Sweeping Calendar or How Do I Dispose of? visit citrusheights.net/279



Need to replace or get a new trash, recycling or organics cart? Call Republic Services at **916.638.9000** to schedule a delivery.

### **Sort Smart Tool**

Visit **citrusheights.net/279** to use the Citrus Heights Sort Smart tool and sign up for text/email reminders about your collection schedule.



- **Calendar** Type in your address to get your service week information and sign up for reminders specific to your home.
- How do I dispose of? Type the name of a
  waste item and the tool will tell you how to recycle or
  dispose of it.
- Game Play the sorting game to test your recycling skills.
- Need Help? Use this resource to request printed calendars, report a service issue, modify your reminders, and submit other waste and recycling problems.

When the Sort Smart tool is not able to solve your issue, please call Republic Services at **916.638.9000** with questions or concerns.

# **JANUARY** • 2026













SUNDAY	MONDAY	TUESDAY		WEDNE	SDAY	THURS	DAY	FRIDAY		SATURDAY		
							New Year's Citrus Heights ci offices closed. No Service; Colle day later rest of	ity ection one	2	A *	3	<b>△</b>
4	5	<b>B ★</b>	6	B *	7	<b>B ★</b>	8	B <b>★</b>	9	B <b>♣</b>	10	
11	12	<b>A</b>	13	A	14	A *	15	A *	16	<b>A</b>	17	
18	Martin Luther King Jr. Day Citrus Heights city offices closed.	<b>B</b>	20	B	21	B	22	B	23	B	24	
25	26	A	27	A	28	<b>A</b>	29	A	30	<b>A</b>	31	