



Multi Modal Transportation Safety Program Community Workshop #3

Questions regarding the Multi Modal Transportation Safety Program (MMTSP) Tool

1. When will the tool be live for us to use?

The launch is planned for this coming spring and will include outreach to all those we currently have in our notification database. We will also issue news alerts in the City newsletter and other regular communication platforms as well as on social media.

2. There appears to be a large backlog of requests. How long will a request remain on the list/map?

It is something that we are currently discussing. The current feeling is that after 5 years, if the request has not been implemented, there will be a follow up with the resident to see if there is still an issue. The request would not drop off the list without communication between the city and initial resident who raised the concern.

3. Will we be able to see which requests have been selected for implementation and the associated timeline?

You will be able to see which requests have the highest ratings and have been recommended for implementation. However, the city cannot guarantee any timescales and therefore the map will not show timescales for each request but will be updated as information is available.

4. How does education and enforcement factor into the program?

The MMTSP will complement existing enforcement efforts in Citrus Heights. We recognize that enforcement is a huge part of neighborhood traffic safety, but unfortunately, the Police Department cannot be everywhere at once. Therefore, a combination of engineering, education and enforcement is the best solution. The MMTSP will review traffic safety concerns as they come in, and the General Services Department will work to identify countermeasures as appropriate in addition to the on-going enforcement efforts by the Police Department.

We have developed a toolbox of items to help spread the word regarding traffic safety in Citrus Heights including the lawn signs and car clings as an educational component to this program.

In addition, we continue to provide educational opportunities and work with neighborhood schools. This has been a bit challenging this year, as schools are in distance learning mode, neighborhood groups are unable to meet in person, etc. But if and when we return to in person learning and can meet in person, city staff will work with principals, teachers and neighborhood representatives to identify opportunities to educate all on proper bike and pedestrian rules and safety.

5. How are the requests that go directly to the police department considered as part of this process?

The city is working with the Police Department to ensure all calls regarding traffic safety are included in the MMTSP review. The goal is to capture concerns from all methods (phone, email, website) and departments (engineering and police) into one central location where all can be evaluated as part the MMTSP program.

6. What if there is a serious concern that should be address right now?

All concerns will continue to be reviewed by staff as they come in. If an item is reported that is an immediate safety concern, staff will determine the best course of action at that time. In addition, certain categories on the updated reporting form are intended to identify immediate concerns. For example, if you call to report a stop sign that is not visible due to an overgrown bush, that item will immediately be sent to our maintenance division and will therefore not be included as part of the scoring and MMTSP process but will be addressed immediately.

7. How do we get access to the items in the toolbox such as the lawn signs and window clings?

A limited supply will be available at City Hall. However, the files to make your own will be available to any group or individual that would like them. In addition, neighborhood associations have access to funds, and creation of these signs for residents and business are an eligible item that the neighborhood association can choose to spend on, if they choose.

8. Where can the presentation be found after tonight?

The presentation will be available on the City's YouTube channel and the MMTSP Website. We will send out a notification to all who registered for tonight's workshop as well as those we have emails for in our MMTSP database when the website is updated.

