

Sunrise Blvd. Animal Hospital 7484 Sunrise Blvd. Citrus Heights, CA 95610 (916) 726-2334

January 13, 2021

To the City of Citrus Heights,

As with many other business industries, COVID-19 has changed the way veterinary services are provided to the public. Safety has always been a driving factor in our decision making; safety for our patients, our clients, and our employees.

To reduce the possible transmission of COVID-19 and to promote social distancing, curbside service and drop-off appointments have become two of the biggest safety measures we can provide to the public and to our own staff. Our clients have found that dropping off their pet has become a desirable option combining both convenience and safety. However, this has increased the number of patients needing kennel space in our facility at any given time and reduced the utilization of examination room space. While we do have existing kennels in our dog ward, we have/will quickly run out of space to appropriately house our patients due to the ever evolving impacts of the pandemic.

What started out as a way to provide safety measures and adhere to social distancing, has become a normal dynamic of veterinary visits and does not appear to be changing anytime soon.

At this time, we are requesting an addition to the building to house kennels that would allow us to appropriately board our increased number of patients. This new ward is not going to be infrequently used or used for overnight care.

Needless to say, COVID-19 will have lasting impacts on our community. We are asking for approval on our building plans in order to continue to meet the changed needs of our community with safety still in mind. In order to best serve the public, we need to evolve with it.

Should you have any further inquiries, please contact me by phone at 916-316-4644.

Respectfully,

Dr. Bikram Basra

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CEO